



Have Questions?
Contact Participant Services
1-800-633-8818, option 1
flex@goigoe.com

Flexible Benefit Plan Highlights for San Jose Evergreen Community College

Plan Year: 1/1/2025 through 12/31/2025

Run Out Period: 3/31/2025 (Manual Claims can be submitted up through this date)

Existing Eligibility and Claim Submittal Deadlines:

Expense eligibility and claim submittal deadlines can vary by plan. We encourage you to visit our website, www.goigoe.com, to view expense eligibility. We also encourage you to set up an online account so that you can access a personalized timeline for expense eligibility and claim submittal.

Generally speaking, eligible expenses must be incurred during your active participation within the plan and/or within the Plan Year dates shown above (whichever period of time is shorter). If the plan you elect has the grace period feature, claims may be incurred through the Grace Period end date as shown in the Available Spending Accounts section (if applicable).

Claims for most plans must be submitted prior to the Run Out Period listed above. PLEASE NOTE: Claim and submittal timelines change if your participation ends within the plan year due to loss of employment or other eligibility changes. To keep track of your personal claim and submission timelines, please establish an account on Igoe Mobile (recommended) or on the Igoe Participant Portal.

Registration is a secure process, please see the "Get Started" section for registration information if you haven't established a personal account yet.

Available Spending Accounts

Medical Care Reimbursement Account

Reimburses certain out of pocket medical care expenses for you and your tax dependents

Carryover Amount Allowed: \$660.00

Term Submittal Deadline: 60 days following the date of termination; \$240 minimum

Maximum Election Allowed: \$3,300.00

Dependent Care Reimbursement Account

Reimburses certain day care related expenses

Term Submittal Deadline: March 31st following the close of the Plan Year

Maximum Election Allowed: \$5,000.00



Have Questions?
Contact Participant Services
1-800-633-8818, option 1
flex@goigoe.com

Commuter Benefit Plan Highlights for San Jose Evergreen Community College

Monthly maximums are governed by the IRS & subject to change. Current IRS maximums can be found at www.goigoe.com

Available Commuter Benefits

Transportation

Reimburses certain transportation expenses incurred as a direct result of your employment

Term Submittal Deadline: 180 days following the date of termination

Maximum Monthly Election Allowed: \$325.00



Have Questions?
Contact Participant Services
1-800-633-8818, option 1
flex@goigoe.com

Getting Started

To get the most out of your plan/s, please register on Igoe Mobile from the primary account holders mobile device (recommended). Registration is a secure process that requires the use of a one-time password. If you are using the primary account holder's mobile device, this process is generally a lot easier. Once registered, your credentials will work on the Igoe Participant Portal as well.

For registration information and other user tips, please visit www.goigoe.com and scroll through the Resources section where you'll find useful tools, as well as our top user guides (like how to register, how to set up direct deposit, how to order dependent benefits cards, and more).

